

Region 10
Genesee • Lapeer • Sanilac • St. Clair Counties

GROUP MEETING: Region 10 PIHP Board
PLACE: Lapeer CMH
 1570 Suncrest Drive, Lapeer, MI
DATE: January 17, 2020
TIME: 9:00 a.m.
PRESIDING: Lori Curtiss, Chairperson

PRESENT: Terry Bankert, Ronald Barnard, Wanda Cole, Lori Curtiss, DeElla Johnson, Joyce Johnson, Gary Jones, Linda Keller, Robert Kozfkay, Elva Mills, Ed Priemer, Wayne Strandberg, Bobbie Umbreit

ABSENT: Dr. Niketa Dani, Nancy Thomson

ALSO PRESENT: *Region 10 PIHP Staff:* Jim Johnson, CEO; Richard Carpenter, CFO; Kristen Potthoff, Corporate Compliance Officer; Pattie Hayes, Quality Manager; Robin Kalbfleisch, Recording Secretary

CMH Staff: Lauren Emmons, Lapeer CMH; Wil Morris, Sanilac CMH; Dan Russell, GHS

GUESTS:

I. CALL TO ORDER

The meeting was called to order at 9:00 a.m. by Chairperson Curtiss.

II. CITIZENS WISHING TO ADDRESS THE BOARD

None

III. AGENDA CHANGES

It was moved by Ms. Keller, seconded by Ms. Cole, to approve the revised meeting agenda as presented. **MOTION CARRIED**

IV. APPROVAL OF PREVIOUS MEETING MINUTES (*Action*)

It was moved by Ms. Cole, seconded by Mr. Priemer, to approve the December 20, 2019 meeting minutes as presented. **MOTION CARRIED**

V. FINANCE

A. FY2020 Budget

1. Monthly Finance Report – November 2019 (*Action*)

Presented by Mr. Carpenter. He noted that the HAB Support Waiver slots are significantly below last year at this time. There is a state-wide issue with the HSW payment methodology that the State is aware of and the PIHPs are monitoring. We did receive a catch-up payment yesterday to correct October, November, and December slots for our region, so we should see the numbers closer to the expected amounts next month. Mr. Carpenter will meet with CFOs to discuss re-projections based on this correction. All revenue is above prior year in all areas, except HAB Support Revenue.

The Medicaid surplus through November is \$4.7 million and the Healthy Michigan surplus is \$651,956.

Mr. Carpenter noted that there is a deficit showing under SUD, which is due to an issue with the detail provided in the November payment file from the Department. We did not have the detailed information available to be able to apply it correctly but have recently received the detail and will update this report.

The Medicaid ISF and Medicaid Savings amounts are estimated and will be finalized in February after we receive the final FY19 reports from the CMHs.

It was moved by Mr. Priemer, seconded by Ms. Cole, to approve the Monthly Finance Report for November 2019 as presented. **MOTION CARRIED**

2. Monthly Payment Report – November 2019 (*Action*)

Presented by Mr. Carpenter.

It was moved by Ms. Keller, seconded by Ms. Mills, to approve the Monthly Payment Report for November 2019 as presented. **MOTION CARRIED**

B. Audit Plan

Mr. Carpenter presented the BDO audit plan. There is a page missing so Ms. Kalbfleisch will send out the full file by email.

C. Financial Staffing Issue

Mr. Johnson reported that Mr. Carpenter and Ms. VanWormer are continuing to make progress on transitioning the finance functions and there is no longer a Rehmann staff person on site at Region 10.

VI. **CONTRACTS**

A. PIHP-CMH Contract Amendment No. 2 (*Action*)

Ms. Potthoff presented the amendment and reviewed the updates listed on the “Summary of Changes”.

B. FY20 PIHP / SUD Prevention Services Contract Amendment No. 2 (*Action*)

Ms. Potthoff presented the amendment and reviewed the updates listed on the “Summary of Changes”.

C. FY20 PIHP/SUD Treatment Services Contract Amendment No. 2 (*Action*)

Ms. Potthoff presented the amendment and reviewed the updates listed on the “Summary of Changes”.

It was moved by Mr. Kozfkay, seconded by Mr. Jones, to approve PIHP-CMH Contract Amendment No. 2, FY20 PIHP / SUD Prevention Services Contract Amendment No. 2, and FY20 PIHP/SUD Treatment Services Contract Amendment No. 2 as presented. **MOTION CARRIED**

VII. **QUALITY IMPROVEMENT**

A. FY20 Quality Improvement Plan – 1st Quarter (*Action*)

Ms. Hayes presented the program and workplan and reviewed a summary of the activities that took place in the first quarter of FY20.

It was moved by Ms. Joyce Johnson, seconded by Ms. Mills, to approve the FY20 Quality Improvement Plan – 1st Quarter as presented. **MOTION CARRIED**

B. FY19 4th Quarter Performance Indicator Report (*Action*)

Ms. Hayes presented the 4th quarter report. At the PIHP level, all performance standards were met. At the CMH level, performance indicators not met include: Sanilac CMH – 3.d and 10; St. Clair CMH – 4.a.2. Root Cause Analyses / Corrective Action Plans were received from CMHs not meeting a standard.

It was moved by Ms. Keller, seconded by Ms. Cole, to approve the FY19 4th Quarter Performance Indicator Report as presented. **MOTION CARRIED** Chairperson Curtiss commended the CMHs for all the great work they are doing.

VIII. **REGULATORY COMPLIANCE COMMITTEE**

A. Meeting Minutes (12.20.19)

Ms. Mills summarized the minutes of the December meeting of the Regulatory Compliance Committee.

B. FY19 Annual Corporate Compliance Report (*Action*)

Ms. Potthoff presented the FY 2019 Corporate Compliance Annual Report. Reference was made to the Corporate Compliance Committee in Section A and the committee goals in Exhibit A. There were 159 complaints, which was a decrease from the 175 complaints reported in 2018. There were 200 potential violations, of which 121 were found to be suspicion/substantiated. To provide more information for these potential violations, the “Suspicion/Substantiated Violations” table was added. Recommendations were also reviewed by Ms. Potthoff. The Regulatory Compliance Committee endorses the FY 2019 Corporate Compliance Annual Report for approval by this Board.

It was moved by Ms. Keller, seconded by Ms. Mills, to approve the FY19 Annual Corporate Compliance Report as presented. **MOTION CARRIED**

IX. FY19 ANNUAL GRIEVANCE & APPEAL REPORT (Action)

Ms. Potthoff presented the FY19 Annual Grievance & Appeal Report. There were 80 total grievances in FY19, compared to 65 grievances in FY18. Total appeals for FY19 was 148, compared to 150 in FY18. Total State Fair Hearings in FY19 was 7, compared to 30 in FY18 (there was a Department process change that is the reason for the large difference). Ms. Potthoff reviewed the recommendations for the Grievance and Appeal System. There were 589 total calls for assistance received in FY19 by the PIHP.

It was moved by Ms. Mills, seconded by Ms. Cole, to approve the FY19 Annual Grievance & Appeal Report as presented. **MOTION CARRIED**

X. POLICY (Action)

A. Autism Benefit Policy # 05-03-10

Ms. Hayes presented the updated Autism Benefit Policy. Changes to the policy are included in the memo attached to the policy. Policies are reviewed on an ongoing basis or as needed.

It was moved by Ms. Keller, seconded by Ms. Mills, to approve the Autism Benefit Policy # 05-03-10 as presented. **MOTION CARRIED**

XI. DIRECTOR'S REPORT

Lakeshore: Mr. Johnson reported that dialogue between the Department and the Lakeshore Regional Entity Board continues, mainly regarding composition of the Board and maintaining fiscal soundness and Medicaid compliance. The Department contracts with Lakeshore for 30 days at a time while they try to resolve the issues.

GAIN: There are significant concerns regarding this tool, including the fact that it is not compliant with CARF standards. The Department has discussed with CMS and has asked to move away from using this assessment. It is required within the 1115 Waiver that a standardized assessment tool is used, so they are waiting to hear back from CMH on Michigan selecting a different tool. Until then, we will move forward with using the GAIN as it is scheduled for implementation April 1st.

Medicaid Payment Issues: The Department anticipates that our February payment will be aligned with the rate letters we received.

Revenue Estimating Conference: Additional amount to be allocated of \$8 - \$9 million identified by the Department.

Budget for FY2021: The Governor's budget proposal for FY21 is expected the first week of February.

House Bill 5178: This bill is an attempt by the Department to require reciprocity in credentialing across the system. CMHA is working with the representative who is pushing this bill in the House. They are working to ensure that it aligns with the CFR and State Policy.

Press Release: A press release regarding funds being made available to address the opioid epidemic was released. This is an extension of the State Opioid Response Grant (SOR), which we already have and use to fund the Naloxone program and Medication Assisted Treatment (MAT). Funds will also

support a Mobile Response Unit that is being developed in Genesee County. There is also discussion about trying to get MAT at the Genesee County jail.

System Redesign: The Department is conducting forums across the state to discuss the Director's vision for the Medicaid behavioral healthcare system moving forward. They are currently in "listening mode". In conversations Mr. Johnson has had with MDHHS, it has been stated clearly that the expectation for the new management entities is that they will be full risk. The PIHPs are currently in a shared risk environment with the state and the MHPs are full risk. There would be less control and less monitoring by the State with these full risk entities. The new entities would be required to be licensed and accredited as managed care entities. We anticipate that this would push the CMHs into being more purely "providers" than we see now, with less delegation. They envision that with the safety net services (General Fund, non-Medicaid funded activities), CMHs would be both managers and providers, but we are unsure of the details. We are also unsure of how the SUD block grant, spenddowns, dual enrolled, Medicaid appeals, etc. will be handled. Mr. Johnson noted that this is still high-level, theoretical planning. There is no indication of how the Legislature feels about this system redesign, but there has been skepticism that it can happen so quickly.

XII. ANY OTHER BUSINESS TO PROPERTY COME BEFORE THE BOARD

Mr. Johnson read a "You Rock" recognition card from Region 10 staff address to the Board in appreciation for the pizza luncheon.

XIII. CITIZENS WISHING TO ADDRESS THE BOARD

None

XIV. ADJOURNMENT

With no further business to discuss, Chairperson Curtiss adjourned the meeting at 10:16 a.m.

Respectfully submitted,

Reviewed and approved,

Robin Kalbfleisch
Recording Secretary

Wanda Cole
Region 10 Board Secretary/Designee