



PREPAID INPATIENT HEALTH PLAN

Our Mission: Promoting opportunities for Recovery, Discovery, Health and Independence for individuals receiving services through ease of access, high quality of care and best value.

Region 10 PIHP Board Meeting Minutes

January 19, 2024, 9:00 a.m.

Region 10 PIHP

2186 Water Street, Port Huron, MI 48060

Board Members Present: Lori Curtiss, Dr. Niketa Dani (arrival 9:20 a.m.), John Groustra, Ted Hammon (arrival 9:08 a.m.), DeElla Johnson (arrival 9:08 a.m.), Joyce Johnson, Ken Lemons (virtual), Chad Polmanteer, Ed Priemer, Bobbie Umbreit, Rex Ziebarth

Board Members Absent: Ron Barnard, Gary Jones, Bob Kozfkay, Nancy Thomson

Staff Present: *Region 10 PIHP Staff:* Jim Johnson, Chief Executive Officer; Kelly VanWormer, Chief Operations Officer; Richard Carpenter, Chief Financial Officer (virtual); Carrie Benacquisto, Finance Director; Kristen Potthoff, Corporate Compliance Officer; Lauren Campbell, Quality Manager; Katherine Forbes, Customer Service Manager; Robin Kalbfleisch, Recording Secretary

CMH Staff: Wil Morris, Sanilac CMH; Lauren Emmons, Lapeer CMH

Guests: None

1. Call to Order:

Called to order at 9:00 a.m. and roll call was conducted by Recording Secretary.

2. Citizens Wishing to Address the Board

None

3. Agenda Changes (Action Item)

Approved

4. Approval of Previous Meeting Minutes (Action Item)

It was moved by Mr. Hammon, seconded by Dr. Dani, to approve the December 15, 2023, meeting minutes as presented. **MOTION CARRIED**

5. Finance

A. Monthly Finance Report – November 2023 (Action Item)

Mr. Carpenter presented the November Finance Report. He stated we are starting to see the impact of the unwind of the continuous eligibility with DAB, TANF, and Healthy Michigan. We are seeing a significant decrease for October and November. DAB revenue is higher than the prior year; TANF and Healthy Michigan are below. We expected TANF and Healthy Michigan to be the most significantly impacted.



There is a surplus of about \$1.9 million for Traditional Medicaid. The ISF and Savings figures are preliminary, unaudited numbers, and were reported to the state in our interim report. Healthy Michigan has a surplus of about \$200,000, with the ISF and Savings showing unaudited numbers. Mr. Carpenter noted that the contributions to the ISF are based on our interpretation of the contract. We are waiting for a response from the Department on whether they agree with our interpretation or not. If it is determined that we are incorrect in our interpretation, some of the ISF may have to be returned.

For the CCBHC reports, we have been working with GHS, Lapeer, and Sanilac as new CCBHC demonstration sites. We anticipate next month we will be able to include their figures in this report.

Mr. Carpenter highlighted that the Performance Based Incentive funds and PA2 funds on the Statement of Net Position page are unaudited and may change based on the final reports.

There was additional discussion regarding the timeline of the redetermination period, which is expected to last through June of 2024.

It was moved by Ms. Joyce Johnson, seconded by Dr. Dani, to approve the Monthly Finance report for November 2023 as presented. **MOTION CARRIED**

B. Monthly Payment Report – October 2023 (Action Item)

Mr. Carpenter presented the October 2023 report.

C. Monthly Payment Report – November 2023 (Action Item)

Mr. Carpenter presented the November 2023 report.

It was moved by Mr. Priemer, seconded by Dr. Dani, to approve the Monthly Payment reports for October 2023 and November 2023 as presented. **MOTION CARRIED**

6. Contract Management

A. FY2024 PIHP–CMH Contract Amendment Summary (Action Item)

Ms. Potthoff presented the summary showing changes directly related to the MDHHS-PIHP contract amendment brought to the Board last month. The most significant changes are to the reports section, with three new reports added: Provider Network Stability Plan Report, Annual Program Integrity Report, and Subcontracted Entities and Network Providers List. The Network Adequacy Report was modified.

It was moved by Mr. Hammon, seconded by Dr. Dani, to approve FY2024 PIHP–CMH Contract Amendment as presented. **MOTION CARRIED**

B. FY2024 PIHP–SUD Treatment Contract Amendment Summary (Action Item)

Ms. Potthoff presented the SUD Treatment, SUD Prevention, and SUD Recovery Housing contract amendments together.



C. FY2024 PIHP–SUD Prevention Contract Amendment Summary (Action Item)

Ms. Potthoff presented the SUD Treatment, SUD Prevention, and SUD Recovery Housing contract amendments together.

D. FY2024 PIHP–SUD Recovery Housing Contract Amendment Summary (Action Item)

Ms. Potthoff presented the SUD Treatment, SUD Prevention, and SUD Recovery Housing contract amendments together due to the duplicated modifications throughout. All language changes are directly related to the state PIHP contract amendments. There were technical changes regarding providing notice regarding personnel reassignments, the addition of the Annual Program Integrity Report, and updated language regarding performance indicators for SUD Treatment Providers only.

It was moved by Ms. Joyce Johnson, seconded by Mr. Hammon, to approve the FY2024 PIHP–SUD Treatment Contract Amendment, the FY2024 PIHP–SUD Prevention Contract Amendment, and the FY2024 PIHP–SUD Recovery Housing Contract Amendment Summary as presented. **MOTION CARRIED**

7. Quality Management

A. FY2024 1Q Quality Improvement (QI) Workplan (Action Item)

i. FY2024 1Q QI Plan Summary

Ms. Campbell presented the workplan for 1st Quarter FY2024 and reviewed in detail the summary page showing the status of the goals. Ms. Campbell asked if there were any questions or feedback on the report. Mr. Groustra asked if there was any information on autism programs. Ms. Campbell stated they are reworking the data reporting on those who are overdue to receive services as the reporting mechanism, the Waiver Support Application (WSA), has been decommissioned. She will include an update in the next quarterly report.

It was moved by Mr. Groustra, seconded by Mr. Hammon, to approve the FY2024 1Q Quality Improvement (QI) Workplan as presented. **MOTION CARRIED**

B. Performance Indicator Benchmarks

i. Performance Indicator Benchmark Report

As a follow-up from the December meeting, Ms. Campbell provided information regarding the performance standards for Performance Indicators 2 & 3. The first handout shows the new benchmarks for FY2024 for the PIHP and CMHs. Benchmarks are either the 50th percentile or the 75th percentile based on FY2022 data. The standard will be measured quarterly based upon the 1st quarter performance relative to the applicable statewide standard. There was additional discussion to clarify the measurements.

ii. Performance Indicator Benchmark Report SUD

Presented by Ms. Campbell.



iii. MDHHS MMBPIS FAQ

Presented by Ms. Campbell to show the comparison of the PIHP's FY2022 results for indicators 2 and 3.

8. Regulatory Compliance Committee

A. Meeting Minutes (12.15.23)

Ms. Potthoff presented the minutes and summarized.

B. FY2023 Annual Corporate Compliance Report (Action Item)

Ms. Potthoff presented the report for FY2023 and reviewed each section. Under the Complaints section, there were 203 complaints with 254 potential violations, 133 of which were found to be suspicion / substantiated. Ms. Potthoff also reviewed the Recommendation section. The report was endorsed by the Regulatory Compliance Committee.

It was moved by Mr. Priemer, seconded by Mr. Hammon, to approve the FY2023 Annual Corporate Compliance Report as presented. **MOTION CARRIED**

9. Substance Use Disorder

A. Meeting Minutes (1.2.24)

Mr. Johnson presented and summarized the minutes. He noted the SUD Strategic Plan was submitted to the Department who had provided feedback. The Plan was updated and will be placed on the Region 10 website.

10. FY2023 Grievance & Appeal System Annual Report (Action Item)

Ms. Forbes presented the report. She reported there were 113 total customer service inquiries, and she detailed the type of inquiries and resolutions. There were 151 total grievances, 20 appeals, and 1 state fair hearing. She reviewed the Analysis, Additional Information, and Recommendations.

It was moved by Dr. Dani, seconded by Mr. Hammon, to approve the FY2023 Grievance & Appeal System Annual Report as presented. **MOTION CARRIED**

11. Data Management Overview

Ms. Story-Walker presented an overview of the Data Department.

12. Director's Report

Mr. Johnson presented a handout of acronyms to the Board members. He will also email a map of the regions in Michigan.

MichiCANS: The soft launch began on January 8th for MichiCANS, which has replaced the CAFAS and PECFAS. Sanilac CMH and Region 10 are currently taking part in this program, and it will be implemented statewide October 1st.



Children's Waiver & SEDW Waiver: The Department is preparing to renew these waivers in July for five years. One of the most significant changes they are discussing with the Federal government is adding the capability for parents to be eligible to be paid to provide community living supports for those waivers.

Extension of PHE Flexibilities: The Federal government has granted the ability for states to extend some of the Public Health Emergency related waiver flexibilities until December 31st, 2024. The Department is currently evaluating the flexibilities still in place to determine if any will be extended.

Conflict Free Access & Planning: The PIHPs met with the Department earlier this month and the Department committed to having a plan to address the conflict free standards by the end of January or beginning of February. The PIHPs will be required to have a plan in place by October 1, 2024.

Electronic Visit Verification (EVV): This is a requirement for on-site verification by individuals for services being received out in the community. Implementation was supposed to be March 1, 2024, but the date has been pushed back to no later than October 1, 2024.

State Legislature: The legislature is back on site in Lansing. The House is evenly split between Democrats and Republicans. A special primary is being held soon for two representatives who left office. The state has gone through redistricting and there has been a court decision that those districts will need to be redone in Detroit. The Michigan Supreme Court is to decide on an appeal. If the appeal is not granted, they will have until Feb. 2nd to redraw the districts.

The Governor's budget recommendations are expected by Feb. 8th. The revenue estimating conference was last Friday and it looks like \$4 million more in revenue than expected.

Federal Legislature: The House and Senate reached an agreement on the top line budget for this year, but no agreement on the twelve spending bills within the budget. There was agreement in reduction in funding for the IRS and clawing back of unspent COVID relief funds. The House passed a continuing resolution that had already gone through the Senate to fund the government through the beginning of March. Next year there are 22 Democrats and 16 Republicans not running for reelection to the House.

13. Any Other Business to Properly Come Before the Board

Chairperson Curtiss stated that this would be Mr. Emmons' last meeting as he is officially retiring at the end of the month. Ms. Sankiewicz will be the Lapeer CMH CEO effective February 1, 2024.

14. Citizens Wishing to Address the Board

None

15. Adjournment (Action Item)

Moved by Mr. Hammon to adjourn. With no further business to discuss, Chairperson Curtiss adjourned the meeting at 10:48 a.m.



Respectfully submitted,

Reviewed and approved,

Robin Kalbfleisch,
Recording Secretary

Region 10 PIHP Board
Secretary / Designee