



PREPAID INPATIENT HEALTH PLAN

Our Mission: Promoting opportunities for Recovery, Discovery, Health and Independence for individuals receiving services through ease of access, high quality of care and best value.

Region 10 PIHP Board Meeting Minutes

December 20, 2024, 9:00 a.m.

Region 10, 2186 Water Street, Port Huron, MI

Board Members Present: Lori Curtiss, Bobbie Cutcher, Dr. Niketa Dani, Ted Hammon, Joyce Johnson, Bob Kozfkay, Chad Polmanteer, Ed Priemer, Nancy Thomson, Jerry Webb

Board Members Absent: John Groustra, Rex Ziebarth

Staff Present: *Region 10 PIHP Staff:* Jim Johnson, Chief Executive Officer; Kelly VanWormer, Chief Operating Officer; Richard Carpenter, Chief Financial Officer; Lauren Campbell, Administrative Director-Quality; Robin Kalbfleisch, Recording Secretary

CMH Staff: Deb Johnson, St. Clair CMH; Wil Morris, Sanilac CMH; Brooke Sankiewicz, Lapeer CMH

Guests: None

1. Call to Order

Called to order at 9:02 a.m. by Chairperson Curtiss and roll call was conducted.

2. Citizens Wishing to Address the Board

None

3. Agenda Changes (Action Item)

It was moved by Ms. Joyce Johnson, seconded by Dr. Dani, to approve the revised agenda as presented. **MOTION CARRIED**

4. Approval of Previous Meeting Minutes (Action Item)

A. Meeting Minutes – November 15, 2024 (Action Item)

It was moved by Ms. Cutcher, seconded by Ms. Thomson, to approve the November 15, 2024, meeting minutes as presented. **MOTION CARRIED**

B. Closed Session Meeting Minutes – November 15, 2024 (Action Item)

It was moved by Ms. Thomson, seconded by Mr. Priemer, to approve the Closed Session Meeting Minutes from November 15, 2024, as presented. **MOTION CARRIED**

5. Finance

A. Region 10 Staff Retention (Action Item)



Mr. Carpenter stated a re-evaluation of Region 10 salaries was conducted and the recommendation is a \$2,000 one-time payment for all Region 10 staff, instead of the percentage increase to base discussed at the previous meeting. This will total approximately \$106,000. There was discussion about the higher healthcare costs for employees in 2025.

It was moved by Mr. Kozfkay, seconded by Mr. Webb, to approve a one-time stipend of \$2,000 for all Region 10 employees. **MOTION CARRIED**

6. **Quality Management**

A. FY2024 3rd Qtr. MMB Performance Indicator Report (Action Item)

Ms. Campbell presented the report and reviewed the results and root cause analyses/ plans of correction/ improvement. There was an inquiry about the analysis and recommendations from the previous quarter. Ms. Campbell stated the 4th quarter performance indicators and updated root cause analyses and plans of correction/improvement submissions are under review. There was also a question about the CMHs not getting information in time to meet the 14-day timeline, and if there were strategies for improving the timeline. Mr. Johnson responded that the Access Department is working to address that by improving their processes over time.

It was moved by Ms. Joyce Johnson, seconded by Ms. Thomson, to approve the FY2024 3rd Qtr. MMB Performance Indicator Report as presented. **MOTION CARRIED**

B. FY2024 Customer Satisfaction Survey Report (Action Item)

Ms. Campbell presented the survey report. She stated the survey tool used for adults was the Mental Health Statistical Improvement Program (MHSIP) and for youth populations, the Youth Services Survey for Families (YSS-F) was used. These surveys were used to comply with CCBHC measures. Ms. Campbell reported there were a total of 1,443 surveys completed in FY2024. Findings, results, and recommendations were summarized. She noted recommendations from past surveys are summarized under "Evaluation of Previous Year's Activities" and "FY2024 Improvement Activities". There was a question about the number of responses, and the factors that may have caused a lack of responses. Additional survey options were discussed.

It was moved by Ms. Thomson, seconded by Mr. Webb, to approve the FY2024 Customer Satisfaction Survey Report as presented. **MOTION CARRIED**

C. FY2024 Validation of Performance Measures Report

Ms. Campbell reviewed the HSAG Validation of Performance Measures report related to FY2024 performance indicators. Validation results were reviewed as well as identified strengths, opportunities for improvements, and recommendations. Action has already been taken regarding identified weaknesses.

D. Behavioral Health Quality Transformation

Ms. Campbell presented a handout on the behavioral health quality transformation. As previously mentioned, the state is moving away from the current performance indicators to nationally recognized or standardized measures. The new measures will be reported on by the state. December 2025 will be the last month the current



performance indicators will be submitted to MDHHS. There was discussion regarding concerns about not receiving current data timely from MDHHS. Mr. Johnson noted that the information will be pulled directly from the Care Connect 360 system.

7. Policies

A. Regulatory Compliance Committee # 01.01.04 (Action Item)

Revisions presented by Mr. Johnson.

B. Quality Assessment & Performance Improvement Program Policy # 01.04.01 (Action Item)

Revisions presented by Mr. Johnson.

C. Satisfaction Surveys Policy # 01.04.03 (Action Item)

Revisions presented by Mr. Johnson.

D. HIPAA Privacy Measures – Protected Health Information Policy # 03.03.02 (Action Item)

Revisions presented by Mr. Johnson.

It was moved by Ms. Thomson, seconded by Dr. Dani, to approve the following policies as presented: Regulatory Compliance Committee # 01.01.04, Quality Assessment & Performance Improvement Program Policy # 01.04.01, Satisfaction Surveys Policy # 01.04.03, and HIPAA Privacy Measures – Protected Health Information Policy # 03.03.02. **MOTION CARRIED**

8. PA2 Request (Action Item)

Mr. Johnson reported on a St. Clair County PA2 request. The 31st Circuit Court Family Division and the St. Clair County Health Department are planning to implement Functional Family Therapy, an evidence-based treatment approach, and have requested funds for training eight clinicians and a site supervisor. This will be a multi-year project. At this point, the 31st Circuit Court is requesting 25% of the phase 1, first year costs in the amount of \$12,750. It was discussed there is currently about \$3 million in St. Clair County funds available for use.

It was moved by Ms. Thomson, seconded by Mr. Webb, to approve the St. Clair County PA2 Request in the amount of \$12,750. **MOTION CARRIED**

9. Director's Report

Mr. Johnson reported on Region 10 capacity, including the hiring of a SUD Director. We have a current job posting for a Corporate Compliance Manager. The OIG has approved for Mr. Johnson to act as the interim Corporate Compliance Officer for Region 10 for up to 6 months while we attempt to hire for that position.

FY2025 Contract Lawsuit: The state has asked for an extension of 60 days to respond to our complaint and to file their response. Our attorneys have talked to the AG's office to indicate that we are agreeable to that in exchange for the state offering an interim



order that will require them to fund the SUD Health Homes across the state regardless of whether the PIHPs signed the contract or not. An amended motion will be filed that will include the timeline for a response as requested; will add Southeast Michigan to the case; and will stipulate funding for SUDHH must continue for the parties in this suit.

The PIHPs have heard from the Department that FY2024 reports will not be accepted if they show an ISF balance is above 7.5% of a single year's revenues or if there is a negative balance. If the reports are late, it can affect our qualification for a contract performance bonus payment, which is related to timeliness. If the Department does not withdraw their intent to withhold this payment, this issue will be added as language within the lawsuit and may prompt a request for a Temporary Restraining Order to prevent the harm it would cause. It was noted that this is separate than the PBIP. This contract performance bonus payment is .2% or about \$700,000, of which about \$170,000 is related to timeliness.

IBH: Mr. Johnson stated there is an Integrated Behavioral Health initiative at the federal level, with eight states approved for the pilot, including Michigan. The planning starts now for the years of FY2028 – FY2032. We are unsure at this time what our role will be as we have not received any guidance from MDHHS to date.

PA152: The Senate passed HB 6058 related to PA152. It will go now to the Governor's desk, but it is unclear if she will sign.

Mr. Johnson provided a brief update on the federal legislature.

10. 2025 Region 10 Board Meeting Calendar

Mr. Johnson presented the 2025 calendar and noted the Regulatory Compliance Committee will be held quarterly as noted on the calendar. It was discussed that the meeting scheduled to take place on April 18th should be moved to April 25 due to Good Friday.

It was moved by Mr. Webb, seconded by Mr. Kozfkay, to approve the 2025 Region 10 Board Meeting Calendar with the change to the April meeting date to April 25th.

MOTION CARRIED

11. Any Other Business to Properly Come Before the Board

A. Board Profile Form

Chairperson Curtiss asked the Board members to complete the form.

12. Citizens Wishing to Address the Board

None

13. Adjournment (Action Item)

It was moved by Mr. Hammon to adjourn the meeting. With no further business to discuss, Chairperson Curtiss adjourned the meeting at 10:33 a.m.

Respectfully submitted,

Reviewed and approved,



Robin Kalbfleisch,
Recording Secretary

Region 10 PIHP Board
Secretary / Designee